

EAR CLEANING CLINIC

Microsuction Ear wax removal



Trouble Shooting Tips

1: The hearing aid is whistling in your ear

- The device may not be fitted correctly into the ear - remove the device and reinsert
- Both weight gain and weight loss may affect the fit - please consult your hearing professional if this is the case
- It is likely that there is excess wax in the ear canal. Wax causes feedback, as the sound bounces off the wax therefore the sound waves don't travel through the ear canal and signals aren't sent to the brain

2: Low volume

- Low battery
- Blocked microphone
- If you have tubing it may be either hard or cracked, please visit your audiologist
- The battery of your hearing aid is dead
- No battery – please insert a new one
- The battery door isn't completely shut
- The receiver is blocked by wax, clean the aids with the brush or consult your audiologist. This may indicate that you have excess wax in your ear canal, please refer to section 3 for further information

3: Too much wax in the ear canal – see an ear nurse for micro-suction

- Some people may produce an excessive amount of wax in a hot or humid climate, therefore they may need suction more regularly
- Syringing may leave or push wax down into the ear where the receiver sits, the receiver in the hearing aid cannot send sound successfully through a build-up of wax. However, micro-suction is the both the safest and most efficient way to clear the ear of any unwanted debris, as the Nurse uses a special medical vacuum which draws out the remaining residue located in the ears.

4: The hearing aid mould hurts in your ear

- The device is incorrectly positioned in the ear – please remove and re-insert the device until comfortable
- Consult your audiologist

If none of the above suggestions solve any of the issues you are facing, please contact your hearing healthcare professional as soon as possible – The Ear Cleaning Clinic also provides a free ear check, our details are as listed below:



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Ear Cleaning Clinic



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